



RASHED ALOTHMAN

Executive Transformation Leader

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PROFILE

Entrepreneurial visionary with a thorough understanding of the application of information technology and concepts to business

35+ years of Experience
Specialist in FinTech, Banking, eCommerce, Internet Banking, Call Centre/CRM technologies, Business Process Re-Engineering, Information Security, Real-estate and Mall management, Business Continuity, Executive Information Systems, Infrastructure development, Intranets, collaborative computing, application of client/server, object orientation and advanced networking.

WORK EXPERIENCE

Digital, Applications and Infrastructure Transformation Strategist Consultant (Freelancer)

March 2022 - Present

To pursue my passion and dream to fully utilize the wealth of gained knowledge and experience, to be part of multi organizations transformation at the same time. With well-developed substantial hands-on technical and digital transformation strategy setting and execution, technological, consultancy, business and management skills.

Riyad Bank: Chief Information Officer

June 2019 to February 2022



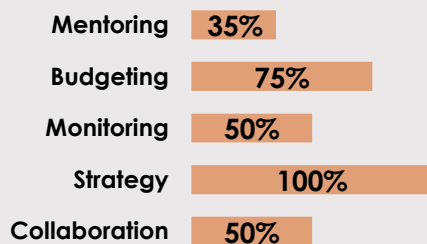
- Bank transformation strategies: Most Profitable, Most Efficient, Bank of Choice and Digitally Enabled by 2025. In addition, streamlining systems, processes, infrastructure and application simplifications.
- Managing and guiding a team of more than 600 people, spearheaded the Digital transformation which led to 26% increase in bank customers. Exponential growth of 3x in Digital customers, better mobile penetration by 146%, bank financial transactions by 2x, mobile financial transactions by 1,451%, mobile all transactions by 2,033% and the NTB base by 5.5x, which is significant on a large base. During 2021 business saw unprecedented growth new customer acquisition and a robust IT infrastructure of 19.6%.
- Increased bank transactions by 120%
- With growth of IPS (Instant Payment System) at 56%, deploying and enabling private cloud and Microservices, we increased digital penetration by 20% and active digital users by a staggering 103%.
- Another key achievement – Reduced and Optimized government payroll processing time from 250 minutes to 8 minutes, payroll customer crediting from 04:30 AM to 12:30 AM.
- Major core system optimization, outage from 35 minute to 2.5 minutes, daily batch job from 5:30 hours to 2 hours.
- Great achievement of fully unifying and aligning BTD team to meet and exceeds bank's technical goals and expectations.

My key skills are in the areas of IT Transformation, IT Strategy, IT Management, Business Analysis, IT Architecture, eCommerce, Application Development, Corporate Strategy Formulation, Process Optimization, Contract Negotiations, Program Management, Cost Savings and support/service.

My focus on motivating and mentoring those around me to seek excellence and quality.

SKILLS

- Entrepreneur.
- Visionary and Strategy.
- Leadership.
- Team builder.
- Systems Architect and Designer.
- Hands-on Analytical Skills
- Hands-on Technical skills
 - Systems and Network Hardware.
 - Operating Systems.
 - Business Process Modeling
 - Development codes.
 - Mobile applications.
 - Application designs.
 - Systems and Application Security.



- Deployed BTM KPI dashboard that monitors Observations, Incident, CRs progress and overall BTM achievements.
- Optimized and automated services and processes.
- Riyadh Bank Data Center: Uptime Institute golden certification Tier 3.
- TMMi Level 4 certification.

Arabian Centres: Chief Information Officer

June 2016 – June 2019



- A leading retail real estate owner, developer and property-management company, and the largest in KSA.
- Led a team of 45 people, Implemented the Digital transformation strategy that improved systems and services availability from 40% to 99.99%/day.
- Defined and Implemented the DTP strategy in addition to more accomplishments within a year. Deployment of all company systems on Public Cloud using SaaS model, within 13 months period.
- Full mobility of staff with usage of BOYD (Bring Your Own Device).
- Tenant / visitors improved services, SSO, Secure mobility access, Business Continuity, Collaboration, Convert to ACC IT to OPEX model, Green environment, and Chargeback model.
- Microsoft Certification: Digital Transformation in Saudi Arabia.
- IDC recognition award for Digital Transformation.
- Led to becoming the key pillar to list on the Saudi Exchange.

Bank Al Bilad: Chief Information Officer

Jan 2010 – May 2016



Leading a team of 450 people, we consistently aided the business to growth profitability year on year for 5 years in a row.

- We managed to reduce operating cost by more than 60% over a 2-year period, by also improving our data center foot print by 25% and systems performance by 25%.
- Deployed bank first Chip Card, mobile application and online banking within 45 days.
- First bank in Saudi Arabia to get PCI certification, within 100 days.
- Core system outage from 180 minute to Zero & Daily close of business job from 660 minutes to only 20 minutes really helped the bank achieve their business goals.
- TEMENOS recognition award for daily job reduction.
- Built first Active / Active bank data center in the region.
- Closed long pending SAMA major audit exceptions.

TECH INTERESTS & EXPERTISE

- Digital Transformation
- Open Banking
- API & RPA
- Cloud Computing
- AI
- IoT
- Security
- Blockchain
- Perimeter Defense

Riyad Bank: Senior Vice President

May 1998 – Dec 2009



Leading a team of 120 professionals, Created and led the Information Technology Governance Division, Riyad Bank & The Chief Architect. I led the following

1. Architecture & Standards.
 2. Information Security.
 3. Business Continuity.
 4. Change Management.
 5. Systems Integration Services.
 6. User Acceptance testing.
 7. Internet / Intranet.
 8. Combined Helpdesk.
 9. Research and Analysis.
 10. Physical Security.
- Developed and Implemented bank IT Architecture.
 - Built a staff career path with clear direction for each staff member.
 - Developed and Implemented department strategy.
 - Deployed dashboard reporting all issues encountered by ITG.
 - Developed and executed soft skills training for all staff covering leadership, time management, presentation, negotiation, creativity.
 - Optimized and automated services and processes.
 - Improved security control, with accurate reporting data.
 - Maximize ROI and capital saving.
 - Reduction of Total Cost of Ownership.
 - Elevated maturity level from 0/4 to 2/4 for Change Management and Incident Desk.
 - Introduced a full collaborative Intranet site using SharePoint.
 - Initiated and lead the PCI-DSS certification project to achieve 93% control closure in only 3-months.
 - Implementation and integration of Information Security components.
 - Deployment of Security administration portal.

SAMBA: Senior Manager

June 1994 – April 1998



Working for Saudi American Bank (SAMBA) as Senior Manager in the Technical Support Unit / Technical Services Division (TSU / TSD).

Set the objective for the unit and for every member of the staff in addition to recommending and setting training requirements for the unit. The duties encompassed creation and management of all TSU projects and making sure that the change management procedures were followed.

Saudi Customs: Technical Services Manager

Jan 1984 – May 1994



Proud to be of a paperless and fully automated IT environment. Also, I was a member of the Information Safety and Disaster Recovery committee at the Ministry of Finance and National Economy. A member of the Planning and Follow-up Technical committee at SADCAD.

My role as Technical Services assistant manager is to ensure department comply with signed SLA for the Mainframe, VAX, Novell network up and running; also plan and supervise the system and network expansions. Some of major achievements design and development of causeway tracking system; support and maintenance of the mainframe system during the gulf war all expats has abandoned the country.

HOBBIES

- Exploring new technologies.
- Exploring new mobile devices.
- Photography
- Hunting
- Mentoring Entrepreneurs
- Coaching
- Puzzles
- Traveling

EDUCATION

Hertfordshire, U.K. Certified Coaching Program

December 2020



IMD Lausanne, Switzerland High Performance Leadership

December 2015



INSEAD, Fontainebleau, France Advanced Management Program

March 2007



Arkansas State University, Jonesboro, AR USA Master of Science Degree in Computer Science

December 1998

Grade average: 3.83 / 4.00.

High GPA appreciation recognition letter from Prince Bandar bin Sultan Al Saud (SA Ambassador to US)



BOARDS

Manafa Capital - Board

Fintech: Investment Marketplace for innovative businesses regulated by the Saudi Capital Market Authority.

Co-Founder, Advisory Board Member



Al Mawarid Manpower – Board

Distinguished in attracting professional cadres to serve our customers, as our services varied to meet all the needs of individuals and businesses in all regions of the Kingdom.

Advisory Board Member

